
Quality Policy

GCB Constructions (GCB) objective is to satisfy the requirements of our customers and the marketplace by consistently and predictably providing products and services that comply with relevant Specifications, Codes, Australian Standards, supply agreements and contractual obligations in a timely manner.

To meet this objective, GCB is committed to implementing and maintaining a Quality Management system based on the requirements of the International Standard, ISO 9001.

The core elements of the Quality Management system are:

- A comprehensive and concise review process that will ensure that our customers' requirements are fully understood and adhered to.
- Provide personnel who are experienced, trained and are provided with the appropriate resources necessary to deliver to our customers' requirements and expectations, at all times.
- Management System objectives, specific performance expectations agreed with our customers and Key, as well as, Positive Performance Indicators (KPI / PPI's) for all personnel to ensure we meet our objectives.
- Processes to continually review and improve the Management System to maintain its integrity and to ensure it keeps pace with the evolution of our company, customers and industry requirements.
- Reporting processes that provide information to our customers, Executive Management and personnel on the quality of the product and services we provide.
- Observance and compliance with all statutory and regulatory requirements.

These objectives are fundamental to our success now and in the future. All employees are responsible for working in accordance with the documented Management System and to review and identify ways to continually improve the system.

With these processes, we will continue to challenge and improve the quality of our products and services to meet the ongoing demands of our customers. Our commitment to quality is fundamental to the concept of continuous improvement.

Quality is the responsibility of all personnel which includes employees, suppliers and contractors.